

## BATO WATER DISTRICT Santiago, Bato, Camarines Sur (054) 277-4269 Email: bwd\_batocamsur@yahoo.com

## CERTIFICATE OF COMPLIANCE

(Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor)

I, PAUL RAYMOND L. BONNEVIE, Filipino, of legal age, GENERAL MANAGER of the BATO WATER DISTRICT, located at SANTIAGO, BATO, CAMARINES SUR, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its implementing Rules and Regulations, hereby declare and certify that the BATO WATER DISTRCIT have already addressed the following deficiencies identified during the Citizen's Charter Validation conducted on November 06,2016 by JOCELYN L. MARIFOSQUE, Director II:

- 1. Procedure of Filing Complaints
- 2. Feed Back Mechanism
- 3. Noon Break Poster
- 4. Courtesy Lane for Elderly, Persons with Disability and Pregnant Women
- 5. Smoke Free Posters

This certification is being issued to attest the truth and accuracy of all information contained herein based on available records and information that can be verified with the BATO WATER DISTRICT.

IN WITNESS HEREOF, I hereunto set my hands this 23th day of March 2017 in Santiago, Bato, Camarines Sur, Philippines.

ENGR/PAUL RAYMOND L. BONNEVIE
General Manager
Bato Water District

SANIFRANIOS CAMISUR

MCLE Compliance Nb. V-000492811-24-14

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